

COVID RESOURCES FOR NEW HAVEN

Pandemic Electronic Benefits Transfer Program

The Connecticut State Department of Education (CSDE) continues to seek ways in which students facing food insecurity can access proper nutrition during COVID-19 school closures. [Learn more](#)

Creatives Craft COVID-19 PSAs

Art Council Greater New Haven

<https://www.newhavenarts.org/arts-paper/articles/creatives-step-up-to-get-the-public-health-message-out>

YFCE Partner Resource Contact List

Food Assistance New Haven

Believe in Me Empowerment - 427 Dixwell Ave.; 203-772-2771; 3rd Thurs of month, 4pm-6pm

Bethel AME Church - 255 Goffe St.; 203-865-0514, 203-915-2947; 3rd Sat of month, 10am-12pm

Breakthrough Church & Life Kingdom Ministries - 596 Winchester Ave.; Newhallville Substation; 203-691-9296; 4th Tue of month, 4pm-6pm; 481 Shelton Ave., 3rd Sat of month, 12pm-2pm

Cathedral of Higher Praise - 155 Grand Ave.; 203-776-7676; 2nd Sat of month, 9am-10am

Centro San Jose - 290 Grand Ave.; 203-777-6771; Last Fri of month, 9am-12pm

Christian Community Action - 168 Davenport Ave.; 203-777-7848; M-W, 9:30am-11:45am and 2pm-3:45pm; Th, 10am-11:45am; walk-in registration T: 2pm-3pm. Visit limit to once per month; priority to families with children and people who are elderly or disabled.

Christian Love Center - West River, 154 Derby Ave.; 203-927-6039; 2nd & 4th Thursday of month, 4pm-6pm

Community Baptist Church - , 143 Shelton Ave.; 203-562-7060; 1st Wed of month, 10am-11am

Door of Salvation Church - 3 Arch St.; 203-691-5608; 3rd Tue of month, 10am-11am

Downtown Pantry - 311 Temple St.; 203-624-6426; Wed, 2-3pm

Glorified Deliverance - 604 Dixwell Ave.; 203-624-4175; 4th Sat of the month, 11am-1pm

Iglesia Jehovah Rohi - 577 Howard Ave.; 203-605-8060; 3rd Wed of the month, 10am-12pm

Immanuel Missionary Baptist Church - 1324 Chapel St.; 203-777-8744; 4th Sat of month, 8am-9:30am

Jewish Family Services - 1440 Whalley Ave.; 203-397-0796; Wed & Thurs, 9am-12pm; by appointment only.

Liberty Educational Service Center - 47 Elizabeth St.; 203-691-9494, 203-606-1905; 2nd & 4th Sat, 1pm-3pm; New Haven residents only; must call Friday after 2pm to make appt.

Loaves & Fishes - 57 Olive St.; 203-562-2691; Sat, 9am-10:30am

Mount Hope Recovery Center - 565 Dixwell Ave.; 203-785-0656; two Fridays a month 5:30pm-6:15pm; Call for schedule

New Flame Restoration - 1375 State St.; 203-843-8831; 3rd Thursday of month, 5:30pm-7pm

New Haven Church of Christ - 16 Gem St.; 203-777-2992; 2nd & 3rd Fri of month, 11am-12:30pm

New Haven Inner City Enrichment Program - Hill Substation, 410 Howard Ave.; 203-479-0056; last Sat of month, 11am-1pm

Salvation Army - New Haven Corps - 450 George St.; 203-624-9891; M, W, F, 9:30am-11:30am

Second Star of Jacob - 185 Chapel St.; 203-776-9603; last Tue & Thurs of month, 9:30am-11am

St. Ann's - 930 Dixwell Ave.; 203-562-5700; 1st & 3rd Fri of month, 9am-11am; M-F, 11:30am-12:30pm

St. Matthew's Church - 388 Dixwell Ave; 203-777-0472; 2nd Sat of month, 8am-9am. Call to verify, schedule varies. Closed July and Aug.; reopens 3rd Sat in Sept; 3rd, 4th, & 5th Sat of month, 8am-9am;

Upon This Rock Ministries - Dwight Substation - 150 Edgewood Ave.; 203-387-1215; 3rd Sat of month, 9am-11am

Varick AME Zion - 242-246 Dixwell Ave.; 203-624-6245; 1st Sat of month, 10am-12pm; Mon, 5:30pm-6:30pm Closed major holidays.

Vertical Church - Fair Haven Substation - 296 Blatchley Ave.; 3rd Sat of the month, 11am-1pm

Walk of Faith Church - 104 Fairmont Ave.; 203-469-5134; Wed, 10:30am-1:30pm

Women of the Village - Dixwell Substation - 26 Charles St.; 203-675-9437, 203-376-2790; Tue, 12pm-2pm. Distributes nonperishable food items 4th Fri of month, 4pm-6pm.

Food Assistance Regional/Statewide; Diapers

Connecticut Food Bank (CFB): Currently working with other Feeding America Food Banks to share best practices and situational experience. Dates for mobile pantries.

- CFB Mobile Pantry will be onsite to provide fresh food for those in need. Bring your own grocery bags. Information: 203-469-5000. Full schedule of Mobile Pantry locations and links to more food resources: www.ctfoodbank.org/gethelp

United Way of Connecticut: If students/community needs assistance finding food, paying house bills, accessing free childcare or other essential services, call 2-1-1.

SNAP (Food Stamps): Households and individuals wanting to apply for Supplemental Nutrition Assistance Program: check eligibility/apply online, go to www.connect.ct.gov; click on "apply for benefits."

Women, Infants & Children (WIC): Supplemental food and nutrition program for pregnant women, new moms and children under 5 years. To apply, 1-800-741-2142.

Connecticut Diaper Bank: Only distributing diapers and Alliance Period Supplies through current partnering agencies.

Soup Kitchens (New Haven)

Community Soup Kitchen - 84 Broadway, 203-624-4594: lunch: M, T, Th, F, 11:30am-1:30pm; breakfast: Sat, 8:30am-9:30am

Downtown Evening Soup Kitchen:

- 311 Temple St., 203-624-6426: Mon-Thurs, 5:30pm-7pm; Sun, 4:30-6pm
- 323 Temple St.; Sept-May only (closed during the summer): Fri, 6pm-7:30pm
Sat, 5pm-6pm

Immanuel Missionary Baptist Church - 1324 Chapel St., 203-777-8744: Sun, 1:30pm-2:30pm

St. Luke's Church - 111 Whalley Ave., 203-865-0141: lunch (Women & children only) Tue & Thurs, 12pm-1pm.; breakfast (everyone): Wed, 8:30am-9:30am; closed July & Aug

St. Martin De Porres - 136 Dixwell Ave., 203-624-9944: Tue, 8:30am-9:30am; closed Aug, reopens Sept 11

St. Paul's Church - 150 Dwight St., 203-624-3937: Fri, 8am-9am

St. Thomas More Chapel - 268 Park St., 203-777-5537: Wed, 11:30am-12:45pm, 1st Wed in Oct and ends last Wed in April

Sunrise Café - 57 Olive St., 203-495-7600: M-F, 7:30am-9:30am

Thomas Chapel Church of Christ - 30 White St., 203-865-6254: Wed, 11am-1pm

Yale Community Kitchen - 323 Temple St., 203-624-6426: Fri, 6pm-7pm (Oct-April) & Sat, 5pm-6pm (Oct-April); closed May-Sept

Food Pantries/Misc. Food Resources

Ed Leduc Memorial Food Pantry - 1302 Chapel St., 203-624-0947: M, W, Th, 10am-12:30pm & 1:30-4:30pm; F, 10-11:30am. For individuals with HIV. Walk-in with referral from A Place to Nourish Your Health, agency case manager, or setup appt. before accessing the pantry.

Free Forever Prison Ministry - 149 Rosette St., 203-772-2555: Call M-F, 9am-5pm for appt. Food pantry for individuals with HIV or recently incarcerated. Call for info.

Integrated Refugee & Immigrant Service - 235 Nicoll St., 203-562-2095: Wed, 8:30am-11am. Food Pantry for immigrants, refugees, asylees, asylum seekers, and CT residents.

Senior Meals

Atwater Senior Center - 26 Atwater St., 203-946-8558: 4th Fri of month, 11:30am-1pm. Age 55+, New Haven resident.

Casa Otonal - 148 Sylvan Ave., 203-773-9849 M-F, 12pm. Age 60+

Dixwell/Newhallville Senior Center - 255 Goffe St., 203-946-8541: M-F: 11:30am. Age 55+; New Haven resident.

East Shore Senior Center - 411 Townsend Ave., 203-946-8544: M-F, 11:30am. Age 55+, New Haven resident.

FISH of Greater New Haven: Grocery delivery to needy and homebound Greater New Haven residents. Call 203-503-0106 M-F, 9am-4pm to schedule assessment.; delivery hours M-F: 12pm-3pm. Age 60+; income at/below 130% FPL.

Greek Olive Restaurant - 402 Sargent Dr., 203-495-9990: Wed, 11am-1pm Age 60+

LifeBridge Community Services - 203-752-9919: Senior meals via Meals on Wheels (delivered M-F) and at 16 different cafés throughout Greater New Haven. Meals served M-F 11:30am-12:30pm.

https://www.foodpantries.org/ci/ct-new_haven

Wireless/Internet Providers/Services and Information (visit websites for full details)

Cricket Wireless: Reconnection fees waived. To qualify, call 1-800-CRICKET.

Comcast Xfinity:

- Will not disconnect/add late fees for customers who contact the company and explain their situation. Customers will have unlimited data for 60 days. Xfinity Wi-Fi hotspots free for anyone.
- **Comcast Internet Essentials:** Comcast is increasing access to and speed of its “Internet Essentials” low-income Internet service. Eligible applicants can receive two free months’ service (\$9.95/month). You can apply if:

You are eligible for public assistance programs (e.g., Medicaid, SNAP, SSI, etc.)

Live in a city or town served by Comcast

Haven’t subscribed to Comcast Internet within the last 90 days

Have no outstanding debt to Comcast less than one year old.

For more information, call 1-885-8-INTERNET (1-855-846-8376) or apply online at www.InternetEssentials.com

AT&T: won’t terminate service/charge late fees for wireless, home phone or broadband residential or small business customers for next 60 days. Public Wi-Fi hotspots open to any American. Consumer home internet wireline customers will receive unlimited internet data. Qualified “limited income households” will be able to pay \$10/month for internet access.

Verizon Wireless: will waive late fees for residential and small business customers affected by COVID-19.

T-Mobile: Customers can set up a payment arrangement online. Customers will receive unlimited cellphone data for the next 60 days, except for roaming.

Sprint: For next 60 days, waiving late fees; not stopping service for those unable to pay bills.

Public Utilities, Community Agencies, Health Resources, First Responders (visit websites for full details)

United Illuminating: Implementing plans to maintain safe, reliable service. Digital tools: (1) Download mobile app at App Store and Google Play to view/pay bill and view outage info; (2) self-service: 800.722.5584, 24/7 to pay bill, check account balance, etc.; (3) Use website to pay bill, view outage info, start new service, enroll in eBill, etc.; (4) if concerned about paying bill, call 800.722.5584 M-F, 7am-7pm.

Southern CT Gas Company: Implementing plans to maintain safe, reliable service. Digital tools: (1) Download mobile app at App Store and Google Play to view and pay your bill. (2) Self-service: call 800.659.8299, 24/7 to pay bill, check account balance, etc.; (3) Use website to pay bill, start new service, enroll in eBill, etc. (4) If concerned about paying the bill, call 800.659.8299 M-F, 8am- to 6:30pm.

Eversource: Suspending disconnections for nonpayment; assisting with financial programs e.g., payment plan). Customers can download mobile app to check account, pay bills, etc. Customer service: -800-286-2000. Note: Be aware of possible “scams” related to the current health crisis. Beware of calls threatening to disconnect utility service, demanding payment via unusual means, requesting personal information, etc. Visit eversource.com for guidance and questions.

Community Action Agency of New Haven (CAANH) Info/Services

Connecticut Energy Assistance Program (CEAP) –CAANH accepting applications for heat assistance, for eligible households, until May 1, 2020. No walk-ins. Call 203.387.7700 x287 to complete energy application by mail or by phone. Also available:

- Operation Fuel: statewide program providing one-time emergency energy assistance to those households in crisis and ineligible for energy assistance program; offers seasonal assistance to oil heating clients.
- Case Management Services-Family Services Department: Provides access to services/referrals to address barriers, e.g., homelessness, basic needs, housing, vocational, mental health/addiction treatment, employment and transportation assistance.
- Passport Transitional Services: Case management services to the homeless people and families

Health Resources

Yale New Haven Health (YNHH):

- Call Center: Call 833.ASK.YNHH Health (833.275.9644) to ask questions about COVID-19. Staffed by YNHH professionals. Can provide those experiencing symptoms information about testing and care they need. **#coronavirus**

Walk-In Health Services:

Cornell Scott-Hill Health Center - 400 Columbus Ave., New Haven (cornellscott.org), 203.503.3000: M-T, 8:30am-8pm; F, 8:30am-5pm; Sat, 8:30am-noon; Sun, closed

- Concentra Urgent Care - 370 James St., New Haven (Concentra.com), 203.503.0482: M-F, 8 am to 5 pm; closed Sat and Sun
- New Haven Medical Center - 77 Grand Ave., New Haven, 203.562.8697: M-F, 9am-noon and 2 to 5:30 pm; Sat 9am-noon
- Medical Walk-In Clinic-Westville - 1351 Whalley Ave., New Haven, 475.238.8178: M-W, F, 8:30am-5pm; Th, noon-7pm; Sat 8am-1pm; closed Sun

Walk-In Mental Health Services

- Connecticut Mental Health Center - 34 Park St., 1st Floor, New Haven, 203.974.7713: Monday through Friday, 9am-5pm

City of New Haven Departments/Services

- New Haven Health Department Emergency Line: 203.946.4949
- Fire Department non-emergency line: 203.946.6300
- Police Department non-emergency line 203.946.6316
- Unemployment: Connecticut Department of Labor: For questions about unemployment insurance benefits, go to www.filectui.com